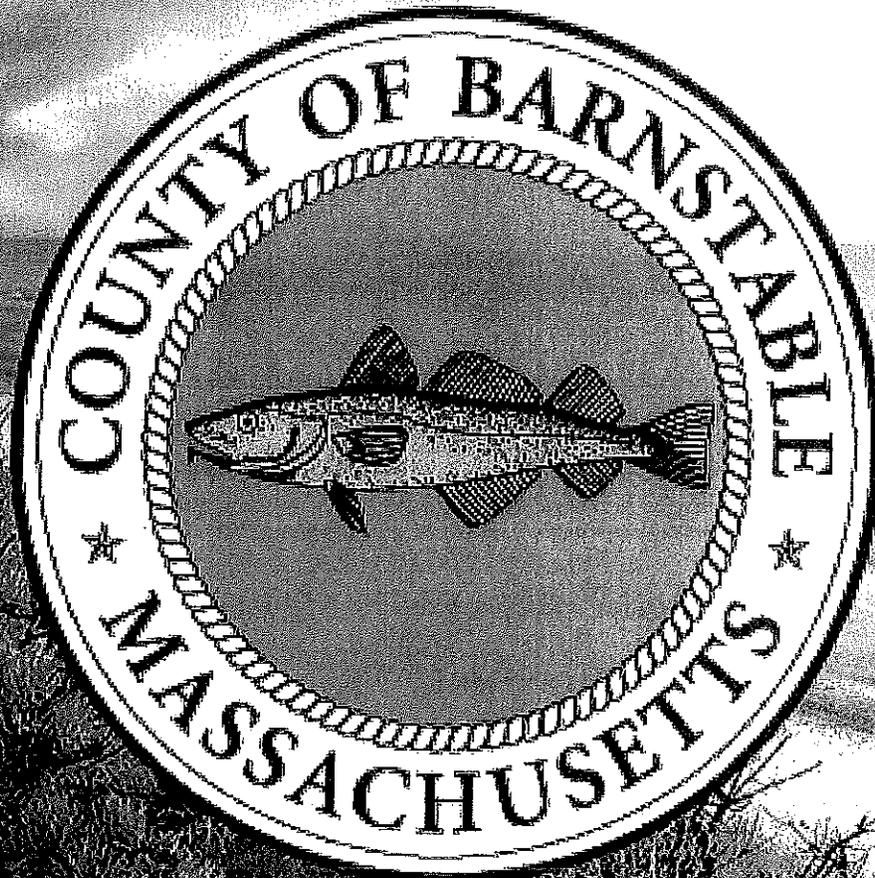


BARNSTABLE COUNTY

SURVEY



JUNE 2017

Barnstable County Services Survey PART I

The County of Barnstable is conducting an informal survey to determine your town's familiarity and use of many of the County's services. This survey will also help us recognize interest in emerging or potential services offered by the County. There are three parts to this survey. Please complete all three parts.

Please check one:

- I am a Town Administrator
- I am a Selectman
- I am a member of Town Counsel
- I am other town elected/appointment official

SECTION I - ADMINISTRATIVE SERVICES

1. Would you be supportive of the creation of a regionalized human resources service at Barnstable County?

- Yes
- No

2. Would you be interested in Barnstable County providing accomodations for centralized beach sticker sales?

- Yes
- No

SECTION II - BARNSTABLE COUNTY PURCHASING DIVISION

Purchasing Division

1. Barnstable County Purchasing Division coordinates the solicitation of collaborative bids between the towns in the County to take advantage of the cost savings involved in the procurement of supplies and services in large volumes. Some examples are gasoline and diesel fuel, heating oil, roadway construction, water chemicals, among others.

Please check this box if you are not familiar with this service.

How well does this service meet the needs of your town?

If this service is not being used in your town, why not?

Purchasing Division

2. The Purchasing Department provides a website <http://purchasing.barnstablecounty.org> for towns to order office supplies that are bid through the County.

Please check this box if you are not familiar with this service.

How well does this service meet the needs of your town?

[Empty text box]

If this service is not being used in your town, why not?

[Empty text box]

Purchasing Division

3. The Cape Cod Association of Public Purchasing Officials (CAPPO) meets monthly to provide education and training, as well as a forum for local officials, to discuss regional procurement issues.

Please check this box if you are not familiar with this service.

How well does this service meet the needs of your town?

[Empty text box]

If this service is not being used in your town, why not?

[Empty text box]

Purchasing Division

4. Please let us know if your town is interested in participating with other towns in additional collaborative procurement opportunities. Check all that apply.

- Vehicles
- Heavy Equipment
- Printing Services
- Other

If you chose "Other" please describe.

[Empty text box]

Purchasing Division

5. Would you be interested in having Barnstable County act as a regional procurement office to handle procurements in your town.

- Yes
- No

SECTION III - DREDGE

Dredge

1. Were you aware that the County has purchased a second Dredge?

- Yes
- No

Dredge

2. *Would you be interested in increasing your Dredge usage?*

- Yes
 No
-
-

SECTION IV - EMERGING INFORMATION TECHNOLOGY SERVICES

Over the past several months, the IT Department at Barnstable County has been working diligently to broaden and enhance their portfolio of products, services and support to better serve constituencies throughout Barnstable County.

Please look at the following services that IT would like to offer and identify how interested you are in having your municipality receive this service.

1. Complete design solutions for voice, data and wireless information.

- Highly interested.
 Somewhat interested.
 Not interested.
 I require more information.

2. Enhanced network management tools to proactively monitor the network in its entirety.

- Highly interested.
 Somewhat interested.
 Not interested.
 I require more information.

3. Advanced threat protection for both internal devices and the network transport.

- Highly interested.
 Somewhat interested.
 Not interested.
 I require more information.

4. IT Strategic planning with guidance technology roadmap development.

- Highly interested.
 Somewhat interested.
 Not interested.
 I require more information.

5. Data center accessibility and security for hosting, backup and disaster recovery.

- Highly interested.
 Somewhat interested.
 Not interested.

I require more information.

6. Business intelligence and analytics from multiple data sources.

Highly interested.

Somewhat interested.

Not interested.

I require more information.

7. Enhanced Microsoft product offerings including managed Office 365 suite with a la carte menu.

Highly interested.

Somewhat interested.

Not interested.

I require more information.

8. Enhanced voice and video/VoIP offerings providing full mobility and conferencing features with a la carte menu.

Highly interested.

Somewhat interested.

Not interested.

I require more information.

9. Large scale online meetings with traditional call-in capability.

Highly interested.

Somewhat interested.

Not interested.

I require more information.

10. Cloud storage and backup for business continuity.

Highly interested.

Somewhat interested.

Not interested.

I require more information.

11. Site ISP redundancy to assure real-time failover for business opportunity.

Highly interested.

Somewhat interested.

Not interested.

I require more information.

12. Server hardening and back-ups for high availability and fault tolerance.

Highly interested.

Somewhat interested.

- Not interested.
- I require more information.

13. Infrastructure as a service, including virtual servers and desktops.

- Highly interested.
- Somewhat interested.
- Not interested.
- I require more information.

14. Enhanced wireless infrastructure allowing rapid deployment of secure wireless access.

- Highly interested.
- Somewhat interested.
- Not interested.
- I require more information.

15. Detailed service level agreements tied to all product offering.

- Highly interested.
- Somewhat interested.
- Not interested.
- I require more information.

This ends Part I of this survey. For online respondents, please click the SUBMIT button and retrieve the URL to continue on to Part II.

Barnstable County Services Survey PART II

The County of Barnstable is conducting an informal survey to determine your town's familiarity and use of many of the County's services. This survey will also help us recognize interest in emerging or potential services offered by the County. This represents Part II of this survey. When completed, please continue on to Part III.

Please check one:

- I am a Town Administrator
- I am a Selectman
- I am a member of Town Counsel
- I am other town elected/appointment official

SECTION I - BARNSTABLE COUNTY SERVICES:

*Cape Cod Commission
 Department of Human Services
 Resource Development Office*

CAPE COD COMMISSION

Cape Cod Commission

1. RESET (Regional Economic Strategy Executive Team)

Please check this box if you are not familiar with this service.

How well does this service meet the needs of your town?

If this service is not being used in your town, why not?

Cape Cod Commission

2. Wastewater Planning

Please check this box if you are not familiar with this service.

How well does this service meet the needs of your town?

If this service is not being used in your town, why not?

Cape Cod Commission

3. Transportation Analysis/Planning

Please check this box if you are not familiar with this service.

How well does this service meet the needs of your town?

[Empty text box for rating]

If this service is not being used in your town, why not?

[Empty text box for explanation]

Cape Cod Commission

4. Water Resources Analysis/Planning

Please check this box if you are not familiar with this service.

How well does this service meet the needs of your town?

[Empty text box for rating]

If this service is not being used in your town, why not?

[Empty text box for explanation]

Cape Cod Commission

5. Maps and GIS support/analysis

Please check this box if you are not familiar with this service.

How well does this service meet the needs of your town?

[Empty text box for rating]

If this service is not being used in your town, why not?

[Empty text box for explanation]

Cape Cod Commission

6. Technical Assistance on request.

Please check this box if you are not familiar with this service.

How well does this service meet the needs of your town?

[Empty text box for rating]

If this service is not being used in your town, why not?

[Empty text box for explanation]

Cape Cod Commission

7. Development of Decision Support Tools

Please check this box if you are not familiar with this service.

How well does this service meet the needs of your town?

[Empty text box]

If this service is not being used in your town, why not?

[Empty text box]

Cape Cod Commission

8. Administration of Cost-Saving Regional Efforts (RWAN, ePermitting, performance management).

Please check this box if you are not familiar with this service.

How well does this service meet the needs of your town?

[Empty text box]

If this service is not being used in your town, why not?

[Empty text box]

DEPARTMENT OF HUMAN SERVICES

Department of Human Services

9. Free health insurance enrollment counseling for Medicare beneficiaries (SHINE). Shine collaborates with all 15 Senior Centers/COA's on Cape Cod.

Please check this box if you are not familiar with this service.

How well does this service meet the needs of your town?

[Empty text box]

If this service is not being used in your town, why not?

[Empty text box]

Department of Human Services

10. Leadership of Cape-wide data collection and planning for senior citizens on Cape Cod.

Please check this box if you are not familiar with this service.

How well does this service meet the needs of your town?

[Empty text box]

If this service is not being used in your town, why not?

[Empty text box]

Department of Human Services

11. Prevention and reduction of chronic diseases, such as diabetes, hypertension, and falls among seniors.

Please check this box if you are not familiar with this service.

How well does this service meet the needs of your town?

[Empty text box for response]

If this service is not being used in your town, why not?

[Empty text box for response]

Department of Human Services

12. Regional funding for supportive housing for chronically homeless households (McKinney Vento Continuum of Care).

Please check this box if you are not familiar with this service.

How well does this service meet the needs of your town?

[Empty text box for response]

If this service is not being used in your town, why not?

[Empty text box for response]

Department of Human Services

13. Funding for affordable housing development and down payment closing cost assistance program (HOME Program).

Please check this box if you are not familiar with this service.

How well does this service meet the needs of your town?

[Empty text box for response]

If this service is not being used in your town, why not?

[Empty text box for response]

Department of Human Services

14. Prevention of substance abuse, working in conjunction with towns, elected officials, schools, health care providers, and employers to develop regional strategies to secure funding resources (RSAC, MOAPC, SAPC).

Please check this box if you are not familiar with this service.

How well does this service meet the needs of your town?

[Empty text box for response]

If this service is not being used in your town, why not?

[Empty text box for response]

Department of Human Services

15. Direct consultation with non-profit organizations, health care & human service providers, and town staff on Cape-specific data to support grant-writing activities.

Please check this box if you are not familiar with this service.

How well does this service meet the needs of your town?

[Empty text box for response]

If this service is not being used in your town, why not?

[Empty text box for response]

RESOURCE DEVELOPMENT OFFICE

Resource Development Office

16. Assistance with Grant program development.

Please check this box if you are not familiar with this service.

How well does this service meet the needs of your town?

[Empty text box for response]

If this service is not being used in your town, why not?

[Empty text box for response]

Resource Development Office

17. Grant writing services and/or technical assistance.

Please check this box if you are not familiar with this service.

How well does this service meet the needs of your town?

[Empty text box for response]

If this service is not being used in your town, why not?

[Empty text box for response]

Resource Development Office

18. Grant oversight and fiscal management.

Please check this box if you are not familiar with this service.

How well does this service meet the needs of your town?

[Empty text box for response]

If this service is not being used in your town, why not?

[Empty text box for response]

Resource Development Office

19. Grant Webinars/Workshops

Please check this box if you are not familiar with this service.

How well does this service meet the needs of your town?

If this service is not being used in your town, why not?

This concludes Part II of the survey. For online respondents, please click on the SUBMIT button and retrieve the URL for PART III.

Barnstable County Services Survey - PART III

The County of Barnstable is conducting an informal survey to determine your town's familiarity and use of many of the County's services. This survey will also help us recognize interest in emerging or potential services offered by the County.

This represents Part III, the final portion, of this survey.

Please check one:

- I am a Town Administrator
- I am a Selectman
- I am a member of Town Counsel
- I am other town elected/appointment official

SECTION I - BARNSTABLE COUNTY SERVICES:

*Department of Health & Environment
 Barnstable County Regional Emergency Preparedness Division
 Cape Cod Cooperative Extension*

DEPARTMENT OF HEALTH AND ENVIRONMENT

Department of Health and Environment

1. Local Board of Health Services: Services to the communities in Barnstable County include: Health Agent coverage, restaurant inspections, swimming pool inspections, septic plan review (particularly advanced treatment systems), soil tests, housing inspections, sanitary code and compliance investigations. Some communities have opted for contractual opportunities for these services for extended periods of time during time of extended health agent leaves (maternity or illness).

Please check this box if you are not familiar with these services.

How well do these services meet the needs of your town?

If these services are not being used in your town, why not?

Department of Health and Environment

2. Community Septic Management Loan Program(CSMLP): CSMLP has worked on behalf of homeowners in the 15 communities on Cape Cod to upgrade failed residential septic systems by providing an affordable long-term loan program.

Please check this box if you are not familiar with this service.

How well does this service meet the needs of your town?

If this service is not being used in your town, why not?

[Empty text box]

Department of Health and Environment

3. *Massachusetts Alternative Septic System Test Center (MASSTC) and Title 5 Services: MASSTC has been operated to provide the communities in Barnstable County with state-of-the-art information on the onsite septic systems that are being considered to address the Cape's problems with nitrogen that impacts our drinking water and marine water. All administrative and performance tracking of the installed alternative systems in each community is accomplished by a nationally lauded and self-sustaining program at no cost to the towns.*

Please check this box if you are not familiar with this service.

How well does this service meet the needs of your town?

[Empty text box]

If this service is not being used in your town, why not?

[Empty text box]

Department of Health and Environment

4. *Public Health Nursing and Public Immunization Program: This program provides the fifteen communities with a vital public immunization program, sun safety education, tick borne disease education, blood borne pathogens testing, tuberculosis testing and bladder cancer screening (particularly for high risk individuals among the public safety), public health outreach at food pantry's, blood pressure clinics, preventative health screenings and support at municipal health fairs.*

Please check this box if you are not familiar with this service.

How well does this service meet the needs of your town?

[Empty text box]

If this service is not being used in your town, why not?

[Empty text box]

Department of Health and Environment

5. *Bathing Beach Water Quality Program: This program provides the communities with the collection and bacterial analysis of every town beach in Barnstable County. Additional Services include: Notification to town health agents when bacteria levels are exceeded and Immediate resampling and analysis of affected beaches to reduce closure periods. Over 350 beaches are monitored and reported on weekly.*

Please check this box if you are not familiar with these services.

How well do these services meet the needs of your town?

[Empty text box]

If these services are not being used in your town, why not?

[Empty text box]

Department of Health and Environment

6. *Barnstable County Water Quality Laboratory: The Laboratory assists water districts, municipalities and homeowners with high quality analysis of various contaminants in accordance with state and federal water quality standards. The laboratory also assists with monitoring of fresh and marine waters, required monitoring near closed landfill, shellfish harvesting areas and other areas of environmental concern. Special projects such as the lead-in-school water supplies are accomplished by maintaining state-of-the-art analytical capabilities.*

Please check this box if you are not familiar with this service.

How well does this service meet the needs of your town?

If this service is not being used in your town, why not?

Department of Health and Environment

7. *Environmental Health and Safety Program: The EHS Division serves the towns in the capacity of assessing, assisting, developing, administering, reviewing, and implementing necessary and current environmental, health, and safety compliance needs. Currently, the focus has been on lowering municipal employee risks and hazards by preventing job-related accidents, injuries, and illnesses and reducing the overall risk to towns, resulting in lowering liabilities for health and insurance costs.*

Please check this box if you are not familiar with this service.

How well does this service meet the needs of your town?

If this service is not being used in your town, why not?

Department of Health and Environment

8. *Cape Cod Regional Tobacco Control Program: This program, funded by the Massachusetts Department of Public Health supports the fifteen local Boards of Health with compliance with state and local tobacco regulations. The focus of the program is the limiting of youth access and implementation of a comprehensive tobacco education program.*

Please check this box if you are not familiar with this service.

How well does this service meet the needs of your town?

If this service is not being used in your town, why not?

Department of Health and Environment

9. *Membership Participation in Regional Forums: Often the interest of the towns is not represented in state and regional bodies that have influence at the state level. The Department serves on state panels to make the needs of the towns known. These include the State Emergency Response Commission, the Title 5 Review Stakeholder Group, The Massachusetts Public Health Nursing Association, New England Interstate Onsite Wastewater Group, State Onsite Regulator Association, The Barnstable County Lyme Disease Task Force, and the State Hoarding Task Force.*

Please check this box if you are not familiar with this service.

How well does this service meet the needs of your town?

If this service is not being used in your town, why not?

BARNSTABLE COUNTY REGIONAL PREPAREDNESS DIVISION

Barnstable County Regional Emergency Preparedness Division

10. The Barnstable County Regional Emergency Planning Committee supports the emergency management and public safety agencies in the fifteen communities with comprehensive all hazard emergency planning and response. The REPC provides a monthly forum to address critical public safety issues in the county, and operates the Multi-Agency Coordination Center (MACC) during regional emergency events where power restoration, sheltering and recovery resources may be needed.

Please check this box if you are not familiar with this service.

How well does this service meet the needs of your town?

If this service is not being used in your town, why not?

Barnstable County Regional Emergency Preparedness Division

11. Tier II Hazardous Chemical Emergency Report Inventory Program: This program assists the communities with compliance to the Emergency Planning and Community Right to Know Act. Services to the towns include the assistance to municipal agencies with the submission Tier II hazardous materials inventory reports for over 450 facilities, the provision of hazardous materials inventories and facility emergency response plans to fire departments and a comprehensive hazardous materials education program.

Please check this box if you are not familiar with this service.

How well does this service meet the needs of your town?

If this service is not being used in your town, why not?

Barnstable County Regional Emergency Preparedness Division

12. Barnstable County Regional Sheltering Program: The regional sheltering program supports six regional emergency shelters and two satellite shelters that provide Cape communities safe locations to serve each community should residents or visitors need to be evacuated due to an emergency event, such as a tropical storm or severe winter weather event. The program coordinates volunteers, grant requests for equipment, public awareness efforts and develops of regional exercises to review capabilities.

Please check this box if you are not familiar with this service.

How well does this service meet the needs of your town?

[Empty text box]

If this service is not being used in your town, why not?

[Empty text box]

Barnstable County Regional Emergency Preparedness Division

13. Cape and Islands Health Agents Coalition/Public Health Emergency Planning: This program assists the local health departments with public health emergency planning for communicable diseases such as influenza, SARS, Anthrax and many other hazards. This is done through the development of communicable disease response plans, continuation of operation planning, coordination of local and regional exercises and the continued operation of a regional Medical Reserve Corps to support these and other emergency response efforts.

Please check this box if you are not familiar with this service.

How well does this service meet the needs of your town?

[Empty text box]

If this service is not being used in your town, why not?

[Empty text box]

Barnstable County Regional Emergency Preparedness Division

14. The Barnstable County Fire and Rescue Training Academy (BCFRTA): BCFRTA is a vital regional training facility for fire departments in Barnstable County. BCFRTA provides fire departments comprehensive training in fire response, Emergency Medical Services (EMS), technical rescue, and incident management. Additionally, the academy offers a Fit Testing Program to departments for their breathing apparatus, a shipboard firefighting program for the cadets at the Massachusetts Maritime Academy and Industrial Fire Brigade training.

Please check this box if you are not familiar with this service.

How well does this service meet the needs of your town?

[Empty text box]

If this service is not being used in your town, why not?

[Empty text box]

CAPE COD COOPERATIVE EXTENSION

Cape Cod Cooperative Extension

15. Shellfish & Aquaculture Services

o Regional shellfish bid and financial assistance (currently \$30,000) for towns to acquire oyster and quahog seed at lowest price with reliable delivery.

o Shellfish Constable services – technical assistance during shellfish closures, shellfish habitat assessment, disease testing and analysis of municipal shellfish stock, host and facilitate Barnstable County Shellfish Advisory Committee, teach many of the Shellfish Constable Certification courses.

- o Water quality monitoring to address nitrogen and nutrient issues and the role shellfish can play in remediation.*
- o Provide towns with safe shellfish harvest and handling training and literature.*
- o Extensive outreach and education to private aquaculturists including Fundamentals of Shellfish Farming eight-week course.*

Please check this box if you are not familiar with these services.

How well do these services meet the needs of your town?

If these services are not being used in your town, why not?

Cape Cod Cooperative Extension

16. Coastal Erosion and Flood Management

- o Community Rating System (CRS) Coordinator responsible for helping towns qualify and reach maximum savings for their residents who pay flood insurance on their homes.*
- o Shoreline mapping, technical reports to conservation commissions on erosion, beach nourishment, and impacts of proposed building sites.*
- o Provide detailed technical bulletins to municipal staff on coastal issues (storm damage, plantings, beach management).*
- o Barnstable County Municipal Conservation Agent working group - provide monthly meetings, trainings, and technical assistance to town conservation agents.*

Please check this box if you are not familiar with these services.

How well do these services meet the needs of your town?

If these services are not being used in your town, why not?

Cape Cod Cooperative Extension

17. Entomology / Tick borne Disease Research, Education and Prevention

- o Barnstable County Lyme Disease Task Force - community outreach, Physician and Nurses Forums, collaboration and communication with community and state resources.*
- o Tick borne disease prevention through community education.*
- o Tick testing, tick research, collaboration with EPA and UMASS.*
- o Insect / pest management services - gypsy moth, winter moth, assistance to local farmers.*

Please check this box if you are not familiar with these services.

How well do these services meet the needs of your town?

[Empty text box for response]

If this services are not being used in your town, why not?

[Empty text box for response]

Cape Cod Cooperative Extension

18. • Horticulture / Master Gardeners / Buy Fresh Buy Local Cape Cod.

o Technical assistance to tree wardens, conservation agents, natural resource departments on land and wildfire management, forestry, and municipal plantings.

o Fertilizer Certification for applicators as require by town bylaw.

o Horticulture clinic, direct service to citizens on plants and gardens.

o Green industry support – landscapers, arborists, nurseries.

o Buy Fresh Buy Local Cape Cod – connecting community members with locally grown and harvested products; providing marketing and technical assistance to farmers.

o Technical assistance and economic development for local farmers.

o Barnstable County Municipal Shade Tree Nursery – grow and provide regionally appropriate trees and shrubs at low cost to municipalities.

Please check this box if you are not familiar with these services.

How well do these services meet the needs of your town?

[Empty text box for response]

If this services are not being used in your town, why not?

[Empty text box for response]

Cape Cod Cooperative Extension

19. Nutrition and Food Safety

o Collaborate with Health Agents on food safety classes for food establishments.

o Senior citizen nutrition programs, school nutrition, ServSafe, business assistance to keep in compliance with local, state, and Federal laws.

o Food Pantry and Cape Cod Hunger Network program facilltation and safety compliance education.

o Supplemental Nutrition Assistance Program Education – Preschool nutrition education, parent education, community services.

o Small business assistance guidance and education for mandatory food safety plans.

Please check this box if you are not familiar with these services.

How well do these services meet the needs of your town?

If these services are not being used in your town, why not?

Cape Cod Cooperative Extension

20. Youth Programs & Youth Development

o 4-H Youth Development Program for ages 5 -18. Part of national 4-H program reaching over 5,000 Cape Cod youth (and 200 adult volunteers) yearly through clubs, after school programs, special events, in school enrichment, and camps.

o 4-H Life Skills – Leadership, Communication, Community Service and Citizenship under the guidance of trained, screened volunteers.

o Military Family Programs: Week-long, grant-funded family-centered camps for military families on Cape Cod.

o After School and At Risk Youth Programs – cooperative work with school systems to provide programs for youth that otherwise could not access or afford services.

o Coastal Explorer – mobile classroom on wheels delivering locally based marine curriculum to schools in accordance with state and federal testing requirements.

o WET Festivals – one day education sessions focused on water quality education delivered to 4th-6th grade students covering Cape Cod water protection and conservation.

Please check this box if you are not familiar with these services.

How well do these services meet the needs of your town?

If these services are not being used in your town, why not?

Cape Cod Cooperative Extension

21. Municipal Solid Waste (Trash) and Recycling

o Municipal Assistance Coordinator (MAC) provides technical assistance and acts as conduit for communications with MassDEP for transfer station and landfill needs including trash management options and municipal recycling resources.

o Grant assistance for municipal trash, recycling and large scale composting.

o Information services to solid waste advisory committees, town finance committees, elected officials and staff.

Please check this box if you are not familiar with this service.

How well does this service meet the needs of your town?

If this service is not being used in your town, why not?

Cape Cod Cooperative Extension

22. Household Hazardous Waste programs (Groundwater Protection)

o Coordination of all municipal household hazardous waste collections.

o Direct services to towns and citizens in need of hazardous waste disposal options.

o Sharps (needle) collection program for each town.

o Road and marine flare collection program.

o Mercury containing device collection program.

o Unwanted medication collection program.

Please check this box if you are not familiar with these services.

How well do these services meet the needs of your town?

If this services are not being used in your town, why not?

Thank you for taking the time to help Barnstable County determine your familiarity and use of our services, and interest in emerging or potential services offered by the County.